



EXECUTIVE SUMMARY

SUSAN M. DILLBERG, PRESIDENT AND CEO, has been responsible for the strategic direction of Franciscan Ministries Inc. (FMI), a not-for-profit housing management organization and its properties since 2002. Under Ms. Dillberg's leadership, she has ensured the fiscal and physical soundness of all entities serving approximately 5,000 residents in more than 2,700 units of quality affordable housing. Ms. Dillberg has over 25 years of leadership and professional oversight within the multi-family housing industry. Prior to joining FMI in 1992 as the Vice President of Operations, Ms. Dillberg served as the Regional Vice-President with a national Seattle based for-profit owner and managing agent of multi-family housing which included properties in over 40 states with both market rate and affordable housing. She is a member of the Institute of Real Estate Management (IREM) and the National Center for Housing Management (NCHM), holding multiple designations from these organizations.

SHARI L. KOEHLER, CHIEF FINANCIAL OFFICER, has full management responsibilities for the corporate departments of accounting, compliance, administration and information technology. Ms. Koehler joined the FMI organization in 1992 and provides 18 years experience in multi-family housing. Ms. Koehler has coordinated and participated in more than seven refinance or debt restructure transactions totaling more than \$25 million in financing. As an integral part of the Senior Leadership Team, Ms. Koehler oversees all treasury functions and capital management for FMI as well as energetically leading a staff of twelve. She is a Certified Public Accountant and has earned her Bachelor's degree in Accounting from the University of Illinois.

REBECCA L. FIRESTONE, SENIOR REGIONAL MANAGER, is responsible for overseeing the operations and implementation of a regional strategy for 1,500 units of senior and family living communities which are located within the Illinois and Colorado region. She has 35 years experience in residential and commercial real estate, including new construction, existing, and rehab. Ms. Firestone is a Certified Property Manager and an Illinois Broker. Ms. Firestone joined FMI in 1998 from a Chicago-based development corporation where she held the title Vice-President and Director of Property Management, supervising the revitalization of 1,300 units on the South and West sides of Chicago. She is a member of the Institute for Real Estate Management (IREM), Chicago Association of Realtors (CAR) and the National Center for Housing Management (NCHM).

STEPHEN N. KUKLIN, REGIONAL MANAGER, has provided leadership and oversight for 900 units of affordable housing within Wisconsin and Illinois for independent senior, low income family and people with special needs. He is a Licensed Clinical Social Worker (LCSW) and has been with FMI since 1996 as a regional manager. Mr. Kuklin has over 25 years of housing experience, with an emphasis in independent senior and assisted living. He is a member of the Wisconsin Assisted Living Association (WALA) and the National Association of Social Workers (NASW).

JENNIFER S. TRUPPA, DIRECTOR OF RESIDENT SERVICES, provides leadership direction to site resident services, coordinators, advocates for the needs of persons in affordable housing, and manages organizational fundraising. Through a variety of services offered, residents have opportunities to gain skills needed to change their lives and improve their communities. Ms. Truppa joined FMI in 2002 and was promoted into the position of Director of Resident Services in 2007. She previously served as FMI's Office Manager/Executive Assistant. Her leadership in this role demonstrates the ability to enhance processes and streamline reporting. Ms. Truppa is a member of the American Association of Service Coordinators (AASC).